



**The care and support
specialists**



Supreme^{***}
Healthcare Services
Your wellbeing is our priority



Committed to providing excellence in care.

Supreme Healthcare Services is a name indicative of quality of care because we deliver a service which:

- >> Aims to preserve the quality of life, which is paramount to care provision.
- >> Gives care to all people regardless of age, sex, religious or cultural background
- >> Aims to constantly improve services
- >> Adopts a flexible approach to each and every individual

Supreme Healthcare Services continuously monitors and reviews its standards in order to cater for the expanding demands of the community, enabling users to maintain their own independence, lifestyle, privacy, dignity and freedom of choice at all times.

Supreme Healthcare Services provides support to:

- >> Elderly people
- >> People with physical disabilities
- >> People with learning disabilities
- >> People with mental health problems
- >> People who require palliative care
- >> People recently out of hospital and are recovering from an illness

The quality of supply is operated by a system which follows up assignments with quality service checks, pledging not only practical quality commitment but also achieving high standards in every aspect of our service.



Care packages tailored to your needs.

Supreme Healthcare Services provides appropriate care and companionship in order to make a truly positive impact on the life of the Service User, providing packages of care and support that are individually tailored to suit every individual both on a practical and personal care level.



Care packages are provided in visits ranging from 30 minutes to 24 hours a day. 30 minute, 45 minute and 1 hour visits are provided within Guildford, Shere, Woking, Bramley, Leatherhead, Godalming, Effingham and Horsley areas. A minimum of six hours per visit is required for London and surrounding areas.



Live-In Care

Supreme Healthcare Services provides the highest quality live in care to those who are looking for an alternative to Care homes. Live-in care is when somebody lives with you in your home, provides personal care and companionship whilst carrying out household tasks. Whether it is a short period or longer term, care is designed to help individuals remain in their own home and to support independent living for as long as possible.

Live-in Care is currently provided to the following areas: Surrey, London, Hampshire, Berkshire, Kent and Sussex.

Respite Care

Respite Care is suitable for people in need of rehabilitation following a stay in the hospital or extra care following a period of illness. It also allows the sharing of care giving responsibility and getting support for the main care giver, be it a family member or friend. Seeking support and maintaining one's own health is paramount and using respite care before becoming exhausted, isolated or overwhelmed is ideal. Just anticipating regular relief can become a lifesaver.

Supported Living

This is a flexible service for those with various disabilities living on their own who may require extra aid, encouragement and reassurance to live independently. The Support Worker's role is to support the Service User to manage their day to day activities.

Sleep Nights

This ensures the Service User is not left alone at night and is for those who may require a low level of assistance.

Awake Nights

This is for the Service User who requires the assistance of the Health Care Worker periodically throughout the night.

All these care packages include any one or all of the following:

- >> Assistance with washing, showering and bathing
- >> Assistance with dressing and grooming
- >> Assistance with maintaining oral hygiene
- >> Assistance with meal preparation
- >> Toileting and incontinence care
- >> Companionship and conversation
- >> Medication Reminders
- >> Light Housekeeping and errands
- >> Shopping
- >> Escorted shopping and leisure trips
- >> Activities and crafts
- >> Assistance with feeding pets

With every care package an initial assessment is made to verify the service user's individual needs and it is an excellent way to find out what options are available.

Flexible staffing solutions.

When there is need to provide that extra level of care we have the skills and resources to go that extra mile.

All our staff are specifically selected and are suitably qualified to ensure the highest standards of quality care provision, in order to assist healthcare professionals with day to day care of patients.



Supreme Healthcare Services works with NHS Trusts, Nursing and Residential Homes, Private Hospitals, GP practices, Extra Care Housing Schemes and Sheltered accommodations.

These flexible staffing services are designed for those organisations that require temporary care staff to cover planned or unplanned staff absences. Supreme Healthcare Services can help with staff shortages in busy periods, with long term sick or maternity leave and help free up existing staff when opening new wards or units.

Typical services are as follows:

- >> Taking and recording temperature, pulse, respiration, blood pressure and BMs
- >> Assistance with personal care
- >> Serving food and assisting with feeding
- >> Making and changing beds
- >> Turning patients who are confined to beds to avoid pressure sores
- >> Talking to patients to help them feel less lonely or anxious
- >> Toileting and incontinence care

Staffing solutions available 24 hours a day, 7 days a week, 365 days of the year.



Our commitment to training.

With a reputation for providing an exceptionally fast, high quality service to our customers, the agency is managed and run by a highly skilled and experienced staff dedicated to making a difference in the community.

All our staff are trained to National Health Standards and are constantly monitored on an ongoing basis. They complete a rigorous recruitment procedure that includes formal interviews, personal and professional reference checks, training credential checks and also the criminal records bureau enhanced disclosures. This ensures that only the best health care workers become a part of the Supreme Healthcare Services team.

The induction training is comprehensive and includes a full quality briefing and takes up to three weeks.

All healthcare workers receive mandatory training updates regularly and are expected to qualify at NVQ Level 3.

Supreme Healthcare Services is an equal opportunities employer with a great team of highly motivated staff who enjoy what they do and approach their work not only as a job but as a vocation.

At Supreme Healthcare Services the staff are valued and appreciated for the hard work they do. It is essential to have a happy staff in order to deliver a great client service.



A company you can trust and rely upon.

Supreme Healthcare Services has a reputation for quality through maintaining a commitment to providing the highest level of care in all situations. The key to our success is in our personal attention, confidentiality, flexibility and highest level of care at all times.

The company has been an approved private care provider for many years with main offices in Guildford. Specialising in using local people to provide local communities with care solutions whilst maintaining a close working relationship with social services, hospitals and care communities.

Supreme Healthcare Services is registered with the Care Quality Commission (CQC) and is a member of the UK Home Care Association (UKHCA) and Surrey Care Association (SCA). The company has full public liability insurance.



For more information, prices and advice on all caring matters contact us:

Supreme Healthcare Services

Unit 16A Boundary Business Centre,
Boundary Road, Woking, Surrey, GU21 5DH

Tel: 01483 750 748 **Fax:** 01483 747 974

Email: info@supreme-healthcare.co.uk

www supreme-healthcare.co.uk

